

**Accessibility Guide for Lemur Landings
Children's Entertainment Centre.**

www.lemurlandings.co.uk

01202 740500

**Lemur Landings,
Tower Park,
Yarrow Road,
Poole, Dorset,
BH12 4NY**



Introduction

Lemur Landings Children's entertainment Centre is located on Tower Park, Poole and Bournemouth's largest premium leisure complex. Home of intergenerational play at it's finest, there is something to do for everyone and over 90,000 people enjoy playing here every year.

We have full wheelchair access throughout the venue and can cater for people with individual access requirements.

Please read this guide for more information and don't hesitate to get in touch if you have any further questions before your visit.

Level Access

Lemur Landings is located on the first floor above the cinema on the south side of Tower Park. If you park this end you will find an accessible ramp behind our entrance stairwell (please see picture A). If you arrive from the north side of Tower Park (near Tesco) you will find the accessible ramp next to Days Restaurant (please see picture B), if you arrive in the main car park the nearest accessible ramp is between Candy Cabin and KFC (please see picture C). There is a lift situated opposite our stairwell and to the left of Cineworld which takes you to reception (please see picture D). The lift entrance is 800mm wide, the control buttons are raised, and the lift says which floor you are on when you arrive.



Picture A



Picture B



Picture C



Picture D

Once inside, the attraction is split on three different levels. The bottom level, where reception is located, you will find the wheelchair friendly toilet, seating and Leweyville under 7's facilities. The doorway to the toilet is 840mm wide. The narrowest doorway in our Leweyville section is in the role-play village and is 660mm wide all other doorways are wider. The tots sensory room has a removable step in the entrance (please see picture E).



The middle level of Lemur Landings is a seating area of which there is no step free access.

The top level of Lemur Landings is where you will find the party rooms, café, Ted Shed and climbing area. This is accessible via the lift from the 1st floor (please see picture F). This can be found just before you reach the playframe on the left-hand side and needs a pin to activate it which is 1607. The lift platform is 870mm wide.



The pathway to our booth seating is 1050mm wide at its narrowest point and to the Ted Shed and climbing area is 1570mm wide. The corridor door to our party suites is 830mm wide and the party room doors are 690mm wide.

Hearing/Visual

Some staff members are BSL trained, however they aren't on site at all times and may not be available. Some parts of the attraction have low lighting, these the very bottom areas of the playframes – all walkways are well lit. Our doorframes are painted in vibrant colours to help those with visual impairments.

Carer Admission

If you require assistance to enjoy our facilities, then we offer one complimentary ticket per full paying admission. The carer will need to bring proof of carer status such as a carers card or DLA letter.

Parking

At Tower Park there is a drop off point in front of Pure Gym on the left-hand side as you enter the car park. From here it is a short level walk up to the main concourse, you will find Lemur Landings at the end on the right-hand side. There is a slight incline (please see picture G for the direction you need to walk in). If you are a blue badge holder there are some yellow parking bays situated on the left just past the drop off area and on the right-hand side opposite KFC. You will need to head in the same direction as you would from the drop off area.



Picture G

Emergency Evacuation

Our staff are fully trained in evacuation procedures and have set instructions for disabled visitors. If the fire alarm sounds all customers will be led to safety by staff/the fire brigade.